

ICAA Members Code of Ethics

The membership of the ICAA prepared a Code of Business Ethics that is subscribed to by each member as a condition of membership. The Code reads as follows:

Recognizing the need for sound and ethical business standards and practice, we the professional insulation contractor members hereby pledge to uphold the highest ethical standards in the conduct of our business. This includes our pledge individually and as a group to:

- I. Deal fairly and honestly with customers, competitors, vendors, and employees.
- II. Utilize the most skilled and professional workers available.
- III. Make only those representations which can be fully substantiated and are in full compliance with industry standards, codes, law, and practices.
- IV. Encourage and support continuing education and training throughout our industry.
- V. Refuse to condone and quickly report any practices contrary to the policies of ICAA.
- VI. Comply with all applicable health and safety standards.
- VII. Support independent insulation contracting based on free, competitive markets.